

Quality Policy



E Craftsmen
CUSTOM TRANSFORMERS AND INDUCTORS

delivers products and services that meet or exceed our customer's needs and expectations. Our goal is to develop successful partnerships with both our customers and our suppliers in order to achieve our mutual business objectives.

Our commitment is to foster an environment that embraces these values throughout all levels of our organization.

To this end, our efforts are focused on

- ❖ *prevention of nonconformance,*
- ❖ *providing 100% customer acceptance of products,*
- ❖ *delivering products on-time,*
- ❖ *increasing productivity and controlling costs,*
- ❖ *improving the quality of working life,*
- ❖ *continuous improvement of products and processes through the development and review of quality objectives.*

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